

AARON DUELL

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View my online resume here: <https://aaronduell.com>

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SUMMARY

Driven and experienced professional with a demonstrated history of working in the financial and technical services industry. I provide a unique skill set by bringing years of IT systems maintenance, deployment, and planning into the financial sector. I love digging in and understanding something at a foundational level in order to create more efficient processes.

NOTABLE SKILLS

- Strong data analysis abilities with foundational knowledge that provides flexibility.
- Full Stack Business and IT knowledge.
- Project management, tracking, and implementation.

EXPERIENCE

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| 2020 – Current | <p>Data Analyst, <i>Lower.com</i></p> <ul style="list-style-type: none">• Automate existing reports and dashboards, creating efficiencies and resource savings.• Develop and Maintain ETL's from disparate sources.• Complete ad hoc analysis for upper management.• Manage data governance from data input to reporting.• Implement data tracking initiatives to measure system changes, enhancements and performance.• Create visually appealing dashboards and reports for all facets of the organization. |
| 2019 – 2020 | <p>Universal Associate III, <i>First Citizens Community Bank</i></p> <ul style="list-style-type: none">• Analyze data to provide upper management with current and forecasted statistics.• Improve Loan Officer's workflow by mainstreaming Lead, Prequalification, and Loan Application process.• Develop and Maintain Mortgage website for accepting and completing applications.• Create and Maintain Policies and Procedures. <p>Administer Mortgage Loan Origination System Software.</p> |

2016 – 2019	<p>Business Systems Analyst, <i>Community Bank, N.A.</i></p> <ul style="list-style-type: none"> • Analyze data to provide upper management with current and forecasted statistics. • Improve Loan Officer's workflow by mainstreaming Lead, Prequalification, and Loan Application process. • Develop and Maintain Mortgage website for accepting and completing applications. • Create and Maintain Policies and Procedures. • Administer Mortgage Loan Origination System Software. • System Security Improvements and tracking. • Support LOS users via personal contact and ticket system.
2015 – 2017	<p>Systems Engineer, <i>Databranch, Inc.</i></p> <ul style="list-style-type: none"> • Project Management and Implementation of IT systems and solutions. • Implementation and Configuration of cloud technologies, i.e. AWS, Azure, etc. • Routine maintenance of client's LAN/WAN connections and server infrastructure. • Network Security improvements and management. • Testing and development of backup solutions and business continuity.
2012 – 2015	<p>Director of IT, <i>Allegheny Arc</i></p> <ul style="list-style-type: none"> • Hired as an IT Technician, shortly promoted to System Administrator, and on to Director of IT. • Development and maintenance of the IT department's yearly budget. • Oversee all aspects of IT including maintaining, upgrading, and troubleshooting. • Recommend and implement upgrades throughout the network. • Write and enforce policies and ensure compliance with HIPPA regulations. • Maintain Organization's WAN VPN connections across numerous sites.
2010 – 2012	<p>IT Service Technician, <i>Computer Solutions</i></p> <ul style="list-style-type: none"> • Repair, upgrade, and build computers for customers both on and off site. • Troubleshoot and configure home and small business networking issues.

EDUCATION

2018 - 2019	American Banking Association – Principles of Banking; Banking and Law
2016 - 2017	Ellie Mae Learning Academy – Encompass Admin Essentials
2010 - 2013	Associate of Arts and Sciences (A.A.S.), Computer and Information Systems <i>Alfred State College – SUNY College of Technology</i>
2009 - 2010	CCNA Networking, <i>Allegheny Highlands Area Vocational Technical School</i>
2008 - 2009	Computer Repair, <i>Allegheny Highlands Area Vocational Technical School</i>

TECHNICAL CERTIFICATIONS

- MCP (Microsoft Certified Professional)
- CompTIA Network+
- SonicWALL Firewall Administration - CSSA
- DCAT (Datto Certified Advanced Technician)
- NOCTI – Networking
- NOCTI – Computer Technology
- Avaya Implementation Professional Specialist

REFERENCES

Jeremy Thielen	Senior Support Engineer, <i>Candor Technologies</i>	Phone: 402-708-7110
Matt Sokol	Data Engineer, <i>Kalderos</i>	Phone: 508-431-8514
Jason Berwanger	Chief Architect, <i>Leapfin</i>	Phone: 740-816-3135